

CABINET

13 April 2016

Subject Heading:

Cabinet Member:

CMT Lead:

Report Author and contact details:

Policy context:

Financial summary:

Is this a Key Decision?

Is this a Strategic Decision?

When should this matter be reviewed?

Reviewing OSC:

Corporate Plan 2016/17

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The Corporate Plan sets out the Council's mission statement and how this will be delivered over the forthcoming year.

There are no specific financial issues. It is expected that the Corporate Plan will be delivered within existing resources.

Yes

Yes

March 2017

Overview & Scrutiny Board

The subject matter of this report deals with the following Council Objectives

Havering will be clean and its environment will be cared for	[X]
People will be safe, in their homes and in the community	[X]
Residents will be proud to live in Havering	[X]

SUMMARY

This report presents the Corporate Plan 2016/17, which is based on the Council's mission statement **Clean | Safe | Proud**.

RECOMMENDATIONS

That Cabinet:

1. **Approves** the Corporate Plan 2016/17 and
2. **Delegates authority** to the responsible Cabinet Members to approve a selection of additional customer satisfaction / outcomes focused corporate performance indicators for inclusion in the Corporate Plan early in the new financial year.

REPORT DETAIL

1. The Corporate Plan sets out the Council's mission statement **Clean | Safe | Proud** and the activities that the Council will undertake to 'support our community', 'use our influence and 'lead by example' during the 2016/17 financial year.
2. A selection of key performance indicators is included that will help the Council to monitor performance against these commitments. Performance against these indicators will be reported regularly throughout the year to the Cabinet, the Overview and Scrutiny Board and the Overview and Scrutiny Sub-Committees.
3. Work is on-going to develop a selection of additional customer satisfaction / outcome based performance indicators and the methods of measuring performance against these, to be implemented during the new financial year. It is intended that these will relate, for example, to customer satisfaction with key public services that deliver the Council's overarching strategic priorities of "Clean, Safe and Proud". It is proposed that authority be delegated to the responsible Cabinet Members to approve these additional performance indicators for inclusion within the Corporate Plan early in the new financial year.
4. The Corporate Plan is used to inform service planning and to ensure that the Council's operational activities and measures are linked back to its overarching mission statement.
5. The Corporate Plan 2016/17 is attached at **Appendices 1 - 4** for approval.

REASONS AND OPTIONS

Reasons for the decision: To provide the Council with a Corporate Plan for the forthcoming year based on its mission statement - **Clean | Safe | Proud**.

Other options considered: N/A

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no direct financial implications or risks arising from this report. It is expected that the Corporate Plan will be delivered within existing resources.

Human Resources implications and risks:

There are no direct HR implications or risks from this report. Any HR issues which occur as part of any change processes will be managed in accordance with both statutory requirements and the Council's Managing Organisational Change & Redundancy Policy and associated guidance.

Legal implications and risks:

There are no direct legal implications or risks from this report. The corporate service planning process will need to take account of new and existing statutory duties and responsibilities that are imposed on the Council by the Government even if there are inadequate or no commensurate increases in Government funding to finance them. Failure to do so will put the Council at risk of legal challenge by affected residents or businesses.

Equalities implications and risks:

The Equality Act 2010 requires public authorities to have due regard to the three aims of the Public Sector Equality Duty when exercising public functions (e.g. planning, delivering and re-designing services). The three aims of the Public Sector Equality Duty are to:

- Eliminate unlawful discrimination, harassment and victimisation;
- Advance equality of opportunity, and
- Foster good community relations between people who share any protected characteristics and those who do not.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce.

Currently there are nine protected characteristics (previously known as "equality groups" or "equality strands") covered under the Equality Act 2010. These are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

Detailed equality implications of individual proposals and activities will be assessed as necessary as part of the corporate service planning process. Equality impact assessments are systematically carried out for any services, projects or other schemes that have the potential to impact on communities and / or staff on the grounds of particular protected characteristics or socio-economic disadvantage.

BACKGROUND PAPERS

None